

Sub-processors

SecureThread, a product of ArcByte Studios · Version 2026-10-25

PARTICULARS	DETAILS
Document	Sub-processors for SecureThread
Version	2026-10-25, published 25 October 2026
Provider	ArcByte Studios, a sole proprietorship of Aidan Daniel Rodrigues, registered in India as a micro enterprise under the MSME Udyam scheme
Udyam registration	UDYAM-KR-03-0759003
Registered address	GoSpace, Shelter 2, The Defence Enclave, K Narayana Pura Road, Kothanur, Bengaluru, Karnataka 560077, India
Contact	hello@securethread.co · privacy@securethread.co
Governing law	The laws of India; courts at Bengaluru, Karnataka
Online version	securethread.co/legal/subprocessors

SecureThread is provided by ArcByte Studios, a sole proprietorship of Aidan Daniel Rodrigues, registered in India as a micro enterprise under the MSME Udyam scheme, Udyam Registration No. UDYAM-KR-03-0759003 ("ArcByte"). ArcByte uses the service providers below to run SecureThread. For customer content they are Sub-processors under the Data Processing Agreement. For account and website data they are the processors that ArcByte's own operations use. We list each provider with what it does, what data it handles and where it is located, and we say when a provider is used only if it is configured.

01 SUB-PROCESSORS IN USE**ALWAYS IN USE**

PROVIDER	WHAT IT DOES	DATA IT HANDLES	LOCATION	STATUS
Leaseweb (Leaseweb Canada Inc.)	Hosts the servers that run the web app, the API, the background worker, the database and the cache	All data the Service stores	Canada	In use
Cloudflare	DNS and reverse proxy in front of the Service's public domains	Request content that passes through the proxy, including page and API traffic in transit	Cloudflare's global network (Cloudflare, Inc., United States)	In use
Let's Encrypt	Issues the TLS certificates for the Service's domains	Domain names only	United States (Internet Security Research Group, which operates Let's Encrypt)	In use
GitHub	Hosts the source code, runs continuous integration, and hosts the desktop app's installers	Source code and build logs; no customer data. Download requests carry IP addresses	United States (GitHub, Inc.)	In use
Docker Hub	Supplies base container images at build and deploy time	IP addresses only	United States (Docker, Inc.)	In use
The hosting provider's DNS resolver	Looks up domain records for sender checks (SPF, DKIM, DMARC, BIMI) and for SMTP host checks	Domain names that are looked up	Canada	In use

The reverse proxy (Traefik) and the deployment platform (Dokploy) are software that runs on ArcByte's own servers. ArcByte does not send Customer data to their makers, so neither is listed as a Sub-processor. The reverse proxy keeps request records in its logs on those servers; they are not kept for a fixed period, and older entries are removed as the logs are rotated.

OPTIONAL: USED ONLY WHEN CONFIGURED

PROVIDER	WHAT IT DOES	DATA IT HANDLES	LOCATION	STATUS
Resend	Sends SecureThread's own system email: invitations, password resets, sign-up confirmations, status and incident emails, billing emails, new-device alerts, support acknowledgements and replies, approval notices, notices about email sent by agents, and enquiries from the securethread.co contact form	Recipient name and email address; one-time links; the text of each notice, including a support request's subject and reply, an approval item's title and the requester's name; for new-device alerts, the IP address and a description of the device; for contact-form enquiries, the details the visitor enters	United States (Plus Five Five, Inc., which operates Resend)	Used when the server is configured with Resend; otherwise an administrator chooses a mailbox to send system email
Razorpay	Subscriptions, payments and invoices	Customer record: legal name, billing email address and GSTIN; a note holding the workspace's identifier; the type of payment method. Card and bank numbers are held by Razorpay, not by SecureThread	India	Used for paid plans
Cloudflare Turnstile	Checks new sign-ups, public abuse reports and securethread.co contact-form enquiries for automated abuse	The visitor's challenge response and, where available, the visitor's IP address	Cloudflare's global network (Cloudflare, Inc., United States)	Used when Turnstile is switched on
Browser and device push services	Deliver a notification to a person's device when they have turned notifications on	The push subscription's endpoint and the timing and size of each notification. The content is encrypted before it leaves SecureThread, so the push service cannot read it	Set by the push service the device uses: Google for Chrome and the SecureThread Android app, Microsoft for Edge, Mozilla for Firefox, Apple for Safari; for any other browser, that browser's vendor	Used only for people who turn on notifications

PROVIDER	WHAT IT DOES	DATA IT HANDLES	LOCATION	STATUS
S3-compatible object storage	Stores attachment files, when the server is configured to keep them outside the database	Attachment files	Where the configured storage bucket is located	Used only when configured; otherwise attachments are stored in the database

02

SERVICES YOU CONNECT

These are the mail, sending, chat and AI providers that a Customer chooses and connects with its own account. They are not Sub-processors of ArcByte. When SecureThread sends, reads or requests through them, it does so as the Customer directs, and the Customer's own agreement with each provider governs how that provider processes the data. Sign-in with Google or Microsoft is a separate use, described in the table below.

PROVIDER	WHAT THE CONNECTION DOES	DATA THAT PASSES THROUGH IT
Google (Gmail API, and Google sign-in)	Sends mail and reads, labels, archives and trashes mail in a connected Gmail mailbox; signs a person in	Sent and read mail content, recipients and contacts; the identity (email address and name) of the person signing in
Microsoft (Microsoft Graph, and Microsoft sign-in)	Sends and reads mail in a connected Microsoft 365 mailbox; signs a person in	The same kinds of data as Google
SMTP mail servers from the approved catalogue, and any custom server an administrator approves	Sends mail through the mailbox's server, and reads the inbox over IMAP	Sent mail content, recipients and IMAP inbox data
Amazon SES	Sends mail through the Customer's own SES account and receives delivery events	Message content, recipients and delivery events
SendGrid, Mailgun, Postmark and Resend (the Customer's own accounts)	Send mail through the Customer's account and report delivery events back	Message content, recipients and delivery events
Anthropic (with the Customer's own API key)	AI drafting, inbox summaries and reply drafts, security scores, assistant memory and the optional AI review of outgoing mail	The content each request needs: instructions, subject, body or message text and sender name. Secrets are always replaced first, and contact details while redaction is on (the default). Requests go to api.anthropic.com (Anthropic, PBC, United States)

PROVIDER	WHAT THE CONNECTION DOES	DATA THAT PASSES THROUGH IT
An OpenAI-compatible endpoint the administrator supplies	The same AI uses as Anthropic	The same as Anthropic. SecureThread requires an HTTPS address that resolves to public internet addresses; where that provider processes data is set by the Customer's agreement with it
Email on Acid	Email client rendering tests, when an administrator connects the Customer's account	The HTML and subject of the email under test
Slack and Microsoft Teams (incoming webhooks an administrator sets up)	Post approval notices to a channel	The approval item's title and the requester's name

The AI review of outgoing mail is switched off by default. When an administrator turns it on, it sends the subject, preview text, sender name, body, and the text of the message's HTML attributes (such as image descriptions and link addresses) of each message that the word list and the outbound checks have not already blocked, to the AI provider the administrator has configured. Card numbers, identity numbers and secrets are masked first, and contact details are redacted by default.

03 REQUESTS TO HOSTS CHOSEN BY OTHERS

When mail from a sender's domain passes DMARC with an enforced policy (quarantine or reject on all mail) and the sender has published a BIMI record that names a mark certificate, SecureThread requests that certificate to show the sender's logo. The request goes to a host the sender chose. No personal data is sent in it; it reveals the Service's server address to that host. These requests are listed here as a disclosure, not as a Sub-processor.

04 NOT USED

SecureThread does not use the following:

- analytics services (for example Google Analytics, Google Tag Manager, Plausible, PostHog, Segment, Vercel Analytics, Mixpanel or Amplitude);
- error-tracking and performance services (for example Sentry, Datadog or New Relic);
- session-replay services (for example Hotjar, LogRocket or Microsoft Clarity);
- advertising or customer-messaging widgets (for example Intercom);
- a content delivery network that stores copies of customer content.

Fonts are included with the web app and are not requested from a font service when a page loads.

This list is based on a review of SecureThread's source code and configuration. It does not cover requests that a person's own browser or device makes to third parties outside the Service.

05 CHANGES TO THIS LIST

We give at least 30 days' written notice before a new or replaced Sub-processor begins to process customer personal data, as the Data Processing Agreement says. The notice goes to each Customer's workspace administrators and is posted on this page. A Customer may object in writing within those 30 days. If we cannot address the objection, the Customer may close the affected workspace and receive a refund of prepaid fees for the unused period.

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